



May 26, 2020

Dear Valued Customers,

We hope you, your families, and all of your colleagues remain safe and healthy through these unprecedented times.

With the Mexican Government releasing protocols for businesses to safely resume operations, we want to assure you that Chief is well prepared. **We received approval from the Social Security Institute to reopen our Chihuahua, MX facility Today, May 26th.** In addition, our team is safe and healthy, our company is financially stable, and we are ready to operate under the new guidelines to ensure our employees remain safe.

Like all of you, Chief understands the business landscape will continue to evolve as the pandemic takes its course. We are all learning and adapting to the new normal as it unfolds before our eyes. With that being said, **it is imperative that you communicate the following as soon as possible:**

1. **The status of your application approvals by location**
2. **Expected opening dates by location**
3. **Immediate shipment needs and revised forecasts**

Although we do have inventory in our facilities and in transit, the levels are based on the pre-pandemic forecasts. We are here to support you in any way possible, but open and constant communication is more important than ever, as we work through these uncharted waters.

Please reply to this email with your operational status and send your revised orders and forecasts to your designated Chief customer service representative as soon as possible.

As always, we want to thank you for your business and continued support. Stay safe!

A handwritten signature in blue ink, appearing to read 'Andrew Gabelman'.

Andrew Gabelman
President
Chief Enterprises LLC

A handwritten signature in blue ink, appearing to read 'Sam LaBarbera'.

Sam LaBarbera
VP of Operations
Chief Enterprises LLC

A handwritten signature in blue ink, appearing to read 'Alejandro Gallegos'.

Alejandro Gallegos
Plant Manager
Chief Enterprises Mexico