



May 20, 2020

Dear Valued Customers,

We hope you, your families, and all of your colleagues remain safe and healthy through these unprecedented times. Although, it has only been a couple months since the pandemic first materialized, it feels like years.

As the economy begins to open, albeit slowly, we want to assure you that Chief is well prepared. We're happy to report that our team is safe and healthy, our company is financially stable, and we are ready to operate under the new guidelines to ensure our employees remain safe. Still, due to the constantly changing landscape, we will continue to learn and adapt to the new normal as it unfolds before our eyes.

With that being said, as the industry ramps up production, **it is imperative that you communicate your updated requirements as soon as possible.** Although we do have inventory in both of our facilities (US and MX), the levels are based on the pre-pandemic forecasts. We are here to support you in any way possible, but open and constant communication is more important than ever, as we work through these uncharted waters.

Please send your revised orders and forecasts to your designated Chief customer service representative as soon as possible.

As always, we want to thank you for your business and continued support. Stay safe!

A blue ink signature of Andrew Gabelman.

Andrew Gabelman
President
Chief Enterprises LLC

A blue ink signature of Frank Mayoras.

Frank Mayoras
VP of Sales & Business Development
Chief Enterprises LLC

For real time updates to our operations, visit our [COVID-19 Response Page](#).

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